



TENANT INFORMATION

PROPERTY INSPECTIONS

Your property manager may be in your neighborhood doing external inspections over the next few weeks. Give them a wave and a hello if you happen to see them!

As soon as we can, we will be doing internal inspections on your rental property. This is a municipal and an insurance requirement and allows us to see if there are any repairs required. We have protocols in place to protect you, our property managers, and inspectors. We try to not touch anything however if we do, we have cleaning supplies and disinfectant wipes that will be used on anything that has been touched.

Please inform us if you have been out of the province, been ill, or been in close contact with someone who has Covid 19.

We appreciate your cooperation to keep your rental home safe for everyone.



SAY THANK YOU TO OUR FRONT-LINE WORKERS

Get out there! Make some noise! Every night at 7pm in many areas of BC, residents make noise thanking our care workers and front-line staff local hospitals and in neighborhoods.



If you have any questions or concerns, contact your CASA Property Manager

Scott Taylor
Licensed Property Manager
scott@casarentals.ca
604-445-8769

Nikki Durham
Property Manager
nikki@casarentals.ca
604-445-8767

Brad Thain
Property Manager
brad@casarentals.ca
604-445-8763



**For after-hour emergencies call:
604-273-6801**

CASA Rental Management

110 - 6086 Russ Baker Way
Richmond BC V7B 1B4
info@casarentals.ca

a tradition of trust since 1979

AGAIN, A BIG THANK YOU TO OUR TENANTS!

A warm thank you to our tenants for paying their May rent in full! We appreciate that you are keeping us informed. CASA Rental Management hopes that you all stay healthy and safe, during this unprecedented time.

BC Legislation still requires you to pay your rent in full and by the 1st of the month every month. There still are significant consequences if you do not pay your rent.

There is financial assistance available to you from both the Federal and Provincial government, however it is up to you to arrange for it. Although we represent the Owner's we respect that these are trying times for you, our Tenants, as well. Here are some of the available links that are available to you. Check the provincial sites often as more are added.

<https://www2.gov.bc.ca/gov/content/housing-tenancy/residential-tenancies/covid-19>

<https://www.bchousing.org/COVID-19>

<https://bcrentbank.ca/>

<https://www.canada.ca/en/department-finance/economic-response-plan.html#individuals>

CASA Rental Management would like to take a moment to thank our BC essential service workers, our tradespersons, our property managers and staff for keeping us safe, and continuing to adapt with the "new normal" in this unprecedented time.

We will get through this together.



CASA Rental Management



continues to be proactive and please be aware that as tenants, your tenancy agreements already include a clause that prohibits smoking, and vaping, and are considered to prohibit the use of cannabis in the same manner.

This change is retroactive to all tenancies entered in to before the "Cannabis Control Date" which was the date this legislation became law.

The cultivation of cannabis in rental units has a retroactive prohibition on the growing, cultivation, and harvest of cannabis in all rental units across BC. Many strata's have the same restrictions. NO growing or cultivation is allowed.

NO SMOKING/NO VAPING the use of tobacco, cannabis, vape devices is strictly prohibited in or outside any CASA rental property